Mitchell Community College offers customized training to Iredell County businesses and industry. Training may be scheduled at our Statesville Continuing Education Campus, Mooresville Campus or on-site at your place of business. Our expertise includes, but is certainly not limited to, the topics and activities listed.

Please contact us to learn more about training solutions customized to meet the needs of your business.

**Betty Mauser Scipione**  
Director of Customized Training  
(704) 878-3234  
bscipione@mitchellcc.edu

### Reliability/Productivity
- Lean Office with Simulation
- Lean Manufacturing with Factory Simulation
- Lean for Healthcare with ER Simulation
- Value Stream Mapping
- 5S & Visual Workplace
- Standardized Work
- Total Productive Maintenance (TPM)
- Set-up Reduction
- Kanban (Material Replenishment Systems)
- Facilitated Kaizen Events on-site at your facility

### Quality
- Six Sigma Executive Overview
- Six Sigma Yellow & Green Belt Training
- Statistical Process Control (SPC)
- Blueprint Reading
- Analytical Problem Solving
- Root Cause Analysis
- Implementing ISO, TS, AS Quality Management Systems
- Internal Auditor Training
- ISO Gap Analysis
- APICS Certified Production & Inventory Management

### Operator/Mechanic Skills Training
- Team-building Topics
- Math & Measurements
- Industrial Electricity
- Hydraulics & Pneumatics
- PLC Troubleshooting
- CNC Operation Fundamentals
- CNC Programming
- Welding
- Specialized Manufacturing Concepts

### Leadership & Team Development
- Supervisory Development
- Facilitator/Team Leader Training
- Project Management
- Train-the-Trainer
- Achieving Communication Effectiveness
- Change Management
- Conflict Resolution

### Design
- AutoCAD, Solid Works, Inventor

### Environmental, Health & Safety
- First Aid, CPR, Bloodborne Pathogens, AED
- Hazardous Materials & Communications Training
- Hazardous Waste Operation & Emergency Response
- Lock-Out/Tag-Out
- Confined Space Training
- Powered Industrial Truck Safety
- OSHA Records, Accident Investigation, Safety Teams
- OSHA 10 and 30-Hr General Industry Training
- ISO 14001 Environmental Management

### Workforce Assessment & Improvement
- WorkKeys Job Profiling – Profiler on Staff
- WorkKeys Skill Assessment
- Career Readiness Certificate Program
- KeyTrain Skills Lab